

As the situation with the COVID-19 virus continues to evolve throughout the state, we thank you for your patience and understanding.

To ensure that our members and staff remain safe, and that your financial needs are met, we ask for your help and cooperation.

We have many banking options available to you:

- **FNY On-The-Go** Mobile App allows you to make account transfers, check account balances, deposit checks, pay bills, or apply for a loan from your mobile device. (The FNY On-The-Go App can be downloaded from the App Store, Google Play or Amazon)
- **First OnLine**, internet banking, allows you to pay bills, check your account balances, transfer funds, even apply for a loan and sign your loan documents electronically. You can also make online loan payments to both your First New York loans and other financial institutions. Visit www.firstnewyork.org to enroll in First OnLine.
- **Text Banking** from your mobile phone allows you to see your account balance, transfer money, stop payments - all with a simple text to 454545. Enroll in Text Banking through First OnLine, under the "Mobile Banking" tab.
- Drive-up **FNY Express Teller** interactive teller machines let you video-conference directly to a Member Service Specialist from your car. Cash checks, transfer funds, make a loan payment, deposit checks and cash, and so much more! FNY Express Teller machines are available at our Halfmoon, Glenville, Niskayuna and Colonie offices.

If you have any questions or need assistance please call our **Contact Center** at **518-393-1326** Monday-Friday from 7 a.m. - 6 p.m. and Saturdays from 9 a.m. - 3 p.m.

Thank you.

